Mike McGlinch 301 Allerton Ave South San Francisco CA 94080

Sep 4th 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

A few months ago, our business was forced to relocate as our landlord sold the building. We moved about 1/2 mile down the road and didn't think twice about our internet connection in the process of signing the lease. What we learned was that Comcast was in the process of construction in our new location's area and AT&T only offered DSL. This set off a calamity of events that resulted in over 100 phone calls, begging, pleading and selling our souls for them to rush construction so that we could move our business and have internet by a set date. We missed our target move date due to no internet and the only thing that virtually saved our business was the fact that we able to go with a smaller independent DSL provider. This provider was able to have us up and running in one day! In the process, I learned how few choices we had when trying to find any provider for our internet and phone service. Please note our business is surrounded by the Genentech Campus in South San Francisco CA, and not in a remote area!

We urge you to continue to enforce the Telecommunications Act of 1986. Without smaller independent DSL providers, our choices will continue to shrink to only few leaving us at their mercy. I can't imagine how deeply my business would have been impacted without having options a few months ago.

Thanks!

Mike McGlinch